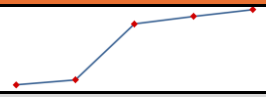
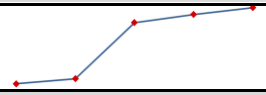
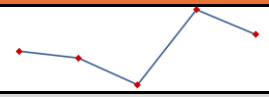
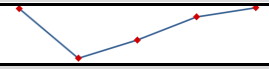
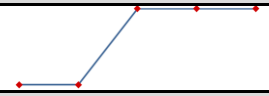
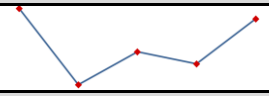
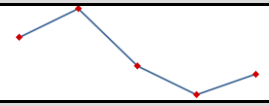
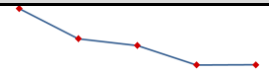
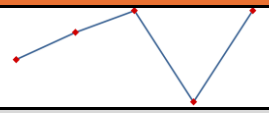
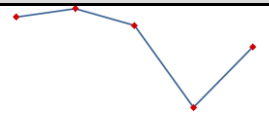
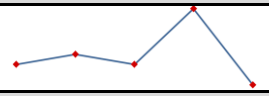
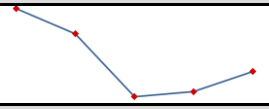
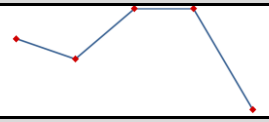
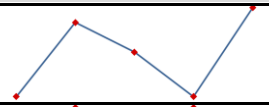
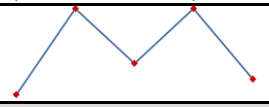
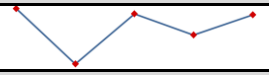
Economic Development

Measure ID	Measure name	Type	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Q2 26/27	Target	Average	Aim	Trend
ED-01	**Business grant funding - £s paid**	£	£2,599.39	£8,804.00	£79,349.00	£88,849.00	**£97,523.00**				
The business grant funding performance measures track grants funded by the UK Shared Prosperity Fund from 1 April 2025 to 30 September 2026, with figures reported cumulatively. One grant funding was award in Q2 through the innovation lighthouse programme to a manufacturing business.											
ED-02	**Business grant funding- % spent**	%	2.2%	7.4%	66.0%	74.5%	**81.7%**				
The business grant funding performance measures track grants funded by the UK Shared Prosperity Fund (UKSPF) from 1 April 2025 to 30 September 2026, with figures reported cumulatively. One grant was paid in Q2. The UKSPF closed on 30/9/26 with no further expenditure permitted. The unspent funds allocated to business grants have been reallocated to eligible projects to ensure maximum use of the UKSPF grant.											
ED-03	**Community Investment Fund - Money Spent**	£	N/A	N/A	N/A	£0.00	£0.00				
The CIF resulted in the approval of 47 applications with a total value of £774,062.76. Officers are issuing funding agreements to the project deliverers with the first payments expected to take place in Q3.											
ED-04	**Community Investment Fund - % Spent**	%	N/A	N/A	N/A	0.00%	0.00%				
£774,062.76 of CIF funded has been allocated to organisations. Payments will be made in Q3 once project start to be delivered. Capital £683,177.76 (with a further £30,000 capital pending confirmation), Revenue £90,885.00											
ED-05	**Community Investment Fund - Committed**	£	N/A	N/A	N/A	£0.00	£774,063.00				
A total of £774,062.76 has been allocated to support 47 projects.											

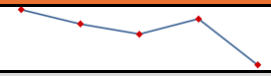
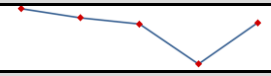
Environment

Measure ID	Measure name	Type	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Q2 26/27	Target	Average	Aim	Trend
EN-01	**% household waste recycled or composted**	%	44.8%	43.6%	39.0%	52.0%	**47.7%**		44%	↑	
Collected nearly 500 tonnes more waste across all our collection types in comparison with 25/26 YTD. +283 ton Garden Waste, +18 ton Dry Recycling. +196 Ton Residual. Believed to be primarily driven by increases in population and housing across the district. Dry recycling performance not grown proportionally with overall increases, but garden waste increases offset this on performance metrics.											
EN-02	**No. of fly tips**	#	668	524	577	644	**671**		600	↓	
Overall performance remains broadly in line with the previous year. Year-to-date (April to September). 1,315 incidents, compared with 1,330 during the same period in 2025, a reduction of 15 incidents (-1.1%)											
EN-03	**Average time taken to remove fly-tipping reported**	# days	3	3	4	4	**4**	5		↓	
An increase in Fly-Tipping numbers mean that clearance levels remain steady as WRS have to be able to investigate the sites											
EN-04	**No. of active environmental enforcement cases**	#	124	80	99	92	**118**		107		
The figure of active investigations of Fly-Tipping, littering and dog fouling this quarter is up which reflects the amount of case work the 1.5 FTE Officers are dealing with. We helped set up a multiagency operation this quarter aimed at tackling waste crime which led directly to 13 issues being identified following 13 vehicles stopped and searched where potential waste offences were identified											
EN-05	**No. of environmental enforcement fixed penalty notices**	#	15	22	8	1	**6**		12		
Four of the Fixed Penalty Notices were issued for littering. The average is given for comparative purposes only and is not a target figure as FPNs should only be served where appropriate.											
EN-06	**No. of households supported by energy advice service (AoE)**	#	382	213	175	66	**67**		287		
Performance remains broadly stable. Whilst demand remains significantly below the exceptionally high levels recorded in earlier reporting periods, activity is consistent with the equivalent quarter last year. This suggests that demand for energy advice services has stabilised following the elevated levels experienced during the cost-of-living and energy price crisis.											

Housing

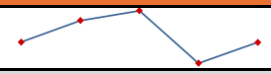
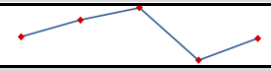
Measure ID	Measure name	Type	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Q2 26/27	Target	Average	Aim	Trend
HS-01	**% of major planning applications determined within 13 weeks** (or agreed extension)	%	86.6%	94.0%	100.0%	75.0%	**100.0%**	60%		↑	
This is a measure of the 'speed' of decision making, where for Major applications, government require 60% or above. Current performance exceeds government requirements at 100%.											
HS-02	**% of minor planning applications determined within 8 weeks** (or agreed extension)	%	88.0%	89.0%	87.0%	77.4%	**84.5%**	70%		↑	
This is a measure of the 'speed' of decision making, where for Minor applications, government require 70% or above. Current performance exceeds government requirements at 84.5%.											
HS-03	**No. of planning enforcement actions taken- cases opened**	#	24	26	24	35	**20**		29		
This measure records the number of planning enforcement cases opened during the reporting period. Cases may arise from alleged breaches of planning control, untidy land complaints, or related enforcement matters. The figure is reported for monitoring purposes and is not a performance target. A figure of 20 is a reduction in comparison with last quarter.											
HS-04	**No. of planning enforcement actions taken- cases closed**	#	63	53	28	30	**38**		48		
This measure records the number of enforcement cases closed during the period, including those resolved through informal action, formal enforcement, prosecution, immunity, and closures under untidy land and anti-social behaviour powers.											
HS-05	**% of Building Control applications determined within 5 weeks** (or 8 weeks on agreement)	%	97.0%	95.0%	100.0%	100.0%	**90.0%**	85%		↑	
90% of building regulation applications decided in Q2 have been done so within statutory timescales. Statutory reports to the Building Safety Regulator provided.											
HS-06	**No. of households threatened with homelessness - preventions**	#	7	12	10	7	**13**		10	↑	
HS-07	**No. of households in temporary accommodation - snapshot**	#	26	37	30	37	**28**		32	↓	
The numbers in TA have decreased from last quarter due to a number of new build affordable homes coming through.											
HS-08	**Cost of B & B placements**	£	£46,503.28	£21,307.00	£44,073.00	£34,511.98	**£43,635.00**			↓	
Costs have increased as expenditure is apportioned across reporting periods for households that remain in accommodation beyond a single quarter. However, the number of households in accommodation at the end of each month have continued to decrease throughout the quarter.											

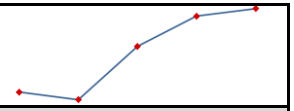
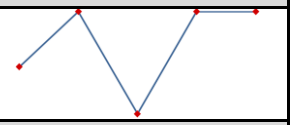
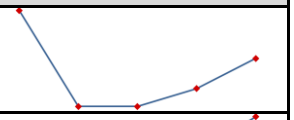
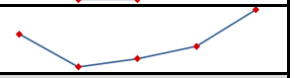
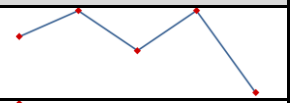
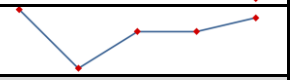
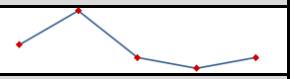
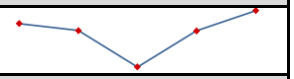
Community Safety

Measure ID	Measure name	Type	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Q2 26/27	Target	Average	Aim	Trend
CS-01	**No. of crimes recorded** (excluding ASB)	#	1418	1304	1222	1344	**978**		1335	↓	
Crime levels reported to NWCSP show reductions in crime across the majority of wards in Bromsgrove, with a few exceptions as detailed in report.											
CS-02	**ASB reports**	#	267	236	215	81	**219**		255	↓	
Within the NWCSP report, no significant ASB trends or drivers were identified in Bromsgrove during the quarter with ASB reports in Bromsgrove decreasing (- 4%) in Quarter 2 when compared with the same period in 2025/26. Also see text in report for further informaiton.											

there is a lag with this data as it is obtained using verified figures from Police.uk

Organisational Priorities

Measure ID	Measure name	Type	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Q2 26/27	Target	Average	Aim	Trend
OR-01	**Council Tax Collection Rate**	%	56.58%	85.00%	98.00%	28.55%	**56.16%**	56.63%		↑	
Council Tax collection is broadly in line with both target and historic performance. Collection at Quarter 2 is 56.16%, representing a variance of 0.47% below target and 0.38% below previous year averages.											
OR-02	**Business Rates Collection Rate**	%	56.82%	80.00%	97.00%	24.51%	**54.66%**	55.32%		↑	
Quarter 2 Business Rates collection is marginally below target, with collection of 54.66% against a target of 55.32%. Current performance remains within expected tolerances for this stage of the financial year.											

OR-03	**Housing Benefit: Speed of processing new claims**	# days	12	11	18	22	**23**	20		↓	
New claim processing has increased slightly in quarter 2, July has caused this slight increase due to delays in receiving information for a couple of claims.											
OR-04	**Housing Benefit: Speed of processing change of circumstances**	# days	8	11	6	11	**11**	8		↓	
Change of circumstance processing times remain stable at 11 days for quarter 2.											
OR-05	**Housing Benefit: Local Authority error rate**	%	0.16%	0.00%	0.00%	0.03%	**0.08%**	0.48%		↓	
OR-06	**No. of complaints received**	#	33	25	27	30	**39**		24		
The number of complaints has increased, howver there is no specific service issue, event or underlying trend that has been identified as contributing to the increase.											
OR-07	**Average working days to respond to complaints**	# days	5	6	4	6	**2**	10		↓	
OR-08	**% complaints answered within 10 days**	%	96.8%	84.0%	92.0%	92.0%	**95.0%**	95.0%		↑	
All services compliant except for Bereavement/Crem (1 complaint) and Development Management (1 complaint)											
OR-09	**Staff turnover rates**	%	9.2%	12.4%	8.0%	7.0%	**8.0%**		14.5%	↓	
The staff turnover figure for the 12-month to the end of Q2 has risen by 1% compared with Q1. This still remains below the national average staff turnover rate which is currently 13.4%. There are no clear indications that turnover is spiking in particular service areas or due to specific causes.											
OR-10	**Sickness absence - short & long term**	# days per FTE	3.2	3.0	2.0	3.0	**3.6**		9.4	↓	
Q2 has seen an increase in sickness absence compared to Q1. This is largely attributed to higher short term sickness absence. Analysis is being undertaken to identify the main reasons for absence, service-level trends and any areas requiring targeted management action. Alongside this, work is underway to strengthen sickness absence reporting, including clearer identification of short and long-term cases, management trigger points and Return to Work compliance											